



Refund Statement

Donations made to State Library of Queensland through the Queensland Library Foundation help maintain, enhance and expand State Library collections, facilities and services. Some services are delivered in collaboration with a third-party.

Requests for donation refunds must be lodged in writing to finance@slq.qld.gov.au within 14-days of the gift being submitted to our financial institution.

Refunds will be provided at the discretion of State Library of Queensland if:

- an error was made by State Library of Queensland in processing the donation
- if the donor has entered the incorrect amount
- if there are exceptional circumstances

If a donation is refunded, the State Library issued tax receipt will no longer be valid and should be securely destroyed. It is your responsibility to submit only correct receipts to the Australian Tax Office.

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