



Information for Parents

Winter Festival Workshops

Thank-you you for booking a ticket a Winter Festival workshop at State Library of Queensland. Please find below a range of important information relevant to your booking.

Getting here...

The State Library of Queensland at the Cultural Centre, South Brisbane, is easily accessible by public transport with train, bus and ferry options only a short walk away.

Travel to South Bank (see the [Translink Website](#) for more information).

- By train to South Brisbane Railway Station on Grey Street.
- By bus to Cultural Centre Busway Station on Melbourne Street.
- By citycat to the South Bank stop.
- By car – [parking is available](#) onsite, however spaces fill quickly and cannot be guaranteed. Fees apply.
- A two-minute set down and pick up facility is provided at Stanley Place near the front entrance to SLQ.

On the day...

- Please make your way to The Edge, immediately next to the State Library of Queensland on facing the river. If you're not sure where that is, please check-in with staff at the State Library Welcome Desk, Level 1, and they will give you easy to follow directions.
- All children must be signed in and out at The Edge by a parent or guardian and provide staff with an emergency contact number. If the collecting adult is not the one who signs in the child, please note this with our staff when your child is signed in and ensure that the person collecting your child provides their full name and identification.
- If your child is old enough to attend the workshops unaccompanied (12+), please provide them with written permission to sign themselves in and out of the workshops. A template is provided with this information sheet.
- Registration is available 15 minutes prior to the commencement time of the workshop.
- All materials for workshops are supplied.
- Participants will have a 45 minute lunch break during the day. Please provide your child with lunch or with money to purchase lunch. We do however **highly recommend your child bring their own lunch** to save time, as the cafeteria can get extremely busy during this time of the year. Participants will be fully supervised throughout the day, including during lunch and bathroom breaks.

Consent...

Parents / guardians may also be asked to complete paperwork upon sign-in, giving consent for State Library:

- To take photos, video, or otherwise document of the child/children participating in the workshop for publicity purposes.
- To ensure that the child/children retains full ownership of copyright in any work they create at the workshop, whilst also providing an arrangement where you agree to share that work under specific conditions.

Refund Policy...

- State Library will accept requests for refunds up to 48 hours prior to the stated commencement time of the workshop. Please submit refund requests directly to Ticketbooth via support@ticketbooth.com.au.

If you have any questions or require further information, please contact us on 3840 7927 or email ypf@slq.qld.gov.au.