



## COVID-19 update

The health and safety of staff and clients is our top priority

17 March 2020

### **Pandemic status change**

Following the lead of the State Health Emergency Coordination Centre, today we have moved to the 'Stand Up' phase of the [Queensland Health Pandemic Influenza Plan](#). This means that we are activating strategies to prepare for longer term management of our operations and service delivery. We are continuing to closely monitor the situation, with daily updates from the State Health Emergency Coordination Centre and the Queensland and Australian governments.

### **Public events and programs cancelled**

From Wednesday 18 March, all public events and programs are cancelled until further notice. If clients have paid for an upcoming event, a refund will be made. Information will be posted on our website today to advise clients. We are currently preparing a guide for staff on what clients can do in our library spaces. This will be available later today.

At this stage, State Library remains open to the public during our normal hours. We will continue to keep staff and visitors informed and follow all health advice from the Queensland and Australian governments.

### **Volunteers**

From Wednesday 18 March, all volunteer programs will be cancelled until further notice. An email will be sent to all volunteers today to advise them of this change.

### **Working from home**

Over a 100 staff are working from home today. This activity has been useful to test our systems and helps us identify any issues that we can resolve now in preparation for the months ahead.

All staff have been sent a link to a survey to get your feedback on what worked well and what challenges were encountered, regardless of whether you worked from home or at State Library

### **Keep updated**

- Regular [staff updates on COVID-19](#) will be posted on a dedicated section of our website, which you can access from anywhere.
- The general public can keep updated on our [website](#).