



## COVID-19 update

The health and safety of staff and clients is our top priority

14 April 2020

### Digital delivery

In today's InTouch, State Librarian and CEO Vicki McDonald explains some staff changes made in response to our onsite closure. At this critical time, a new role has been created to consolidate our online offer, leverage our existing services and maximise our efforts. From today, Margaret Warren will fill the temporary role of Director, Digital Delivery. Watch the video in inTouch for full details.

### Be wary of phishing

Now is the time to be extra vigilant in avoiding online scams and phishing schemes. ICTS prepared some [cyber security best practices](#), to help you protect your devices and personal information.

### No hot water

There will be no hot water onsite Wednesday 13 and Thursday 14 April, while the hot water system is being repaired.

### Have a backup plan

When working remotely, it's a good idea to have a back-up plan if there are internet or RD Web outages. You can prepare by discussing with your team leader in advance the range of duties you can undertake.

### Public wi-fi

Following advice from the State Disaster Coordination Centre, our public access wi-fi was suspended on the evening of Thursday 9 April. This direction was made to ensure that State Library was supporting the directive for people to only undertake essential travel.