



### What is the free wireless service?

The free wireless service, *slqwireless*, allows you to connect to the internet and to the State Library of Queensland's catalogues and online databases using your own laptop, notebook or mobile device.

### Who can use *slqwireless*?

All visitors who have their own laptop, notebook or mobile device can access the free wireless service. You do not need to be a member of SLQ.

There are no time limits on using the wireless service and no login or password is required.

### How do I print using *slqwireless*?

You can print using SLQ's wi-fi printing service (<http://www.slq.qld.gov.au/services/wifiprint>) from your personal laptop, tablet or mobile device.

### How do I connect to *slqwireless*?

Most laptops and mobile devices are set up for wireless access, and your device should automatically detect *slqwireless*, SLQ's wireless network. Once the wireless network is detected select *slqwireless* to connect to the wireless network.

### When is *slqwireless* available?

Wireless access is available 24/7.

### Where can I get assistance with my *slqwireless* connection?

Refer to your user manual or contact your hardware or software provider. Library staff cannot provide support to configure your equipment for wireless access.

### What are the terms and conditions for using *slqwireless*?

As a user of the SLQ free wireless service, you must abide by the State Library's Internet public use policy. In addition the following terms and conditions are specific to wireless access:

- SLQ does not provide support to configure your equipment for wireless access. For further assistance refer to your user manual or contact your hardware or software provider.
- SLQ cannot be responsible for any changes that you make to your computer's settings to access slq wireless network and recommends that you make a note of any settings before you change them.
- The SLQ wireless network is not as secure as SLQ's wired network, ie, the public access computers. Information sent to and from your laptop/notebook may be captured by someone else with a wireless device. Please keep this in mind when accessing personal or business information.
- SLQ does not accept responsibility for any loss of data resulting from delays, non-deliveries, service interruptions, technical difficulties or transmission of viruses.
- Anti-virus software, security and privacy of information is the responsibility of the laptop/notebook owner.

### Need further information?

**State Library of Queensland**, Cultural Centre, Stanley Place, South Bank  
Information Services: 07 3840 7810 [www.slq.qld.gov.au/services/ask-us](http://www.slq.qld.gov.au/services/ask-us)