

STATE LIBRARY OF QUEENSLAND

ICT RESOURCES STRATEGIC PLAN 2010-14

Our Vision

Enriching the lives of Queenslanders

Our Mission

Creatively engaging people with information, knowledge and community

Our Values

- Respect for people and knowledge
- Commitment to lifelong learning
- Integrity and efficiency of service

Key Objectives	Strategies	Major activities 2010 -11
<p>1. Optimising learning and engagement with collections and services</p>	<ul style="list-style-type: none"> • Enable and empower our clients to fulfil information and knowledge needs • Enhance the long reach of our services, programs and collections to develop audiences and increase the depth of engagement • Deliver public programs to engage clients with our collections and services • Cultivate and link communities of interest • Build partnerships to leverage resources and expertise, and to develop new audiences • Raise the State Library's profile, through improved branding and a more strategic approach to communications 	<ul style="list-style-type: none"> • Enhance existing patron registration services to enable a single logon to State Library's collections and services
<p>2. Capturing Queensland memory for current and future generations</p>	<ul style="list-style-type: none"> • Build the <i>John Oxley Library</i> as a keeping place for the stories, knowledge and cultures of the people of Queensland • Increase community created content in collections • Preserve and manage collections for current and future generations • Build a collaborative distributed collection of <i>Queensland memory</i> 	<ul style="list-style-type: none"> • Implement the <i>DigiTool Deposit Module</i> to enable community and organisational content deposits • Explore search and linking options (Z39.50/Open Search) for the network of distributed collections • Explore opportunities for collaborative solutions to long term digital preservation
<p>3. Keeping Culture Strong</p>	<ul style="list-style-type: none"> • Improve collection, preservation and access to Aboriginal and Torres Strait Islander knowledge, information, resources and culture • Open new Indigenous Knowledge Centres (IKCs) in remote Aboriginal and Torres Strait Islander communities • Support the network of established IKCs • Continue to develop <i>kuril dhagun</i> as a showcase for the IKC network and a centre for excellence in engagement with Aboriginal people and Torres Strait Islanders 	<ul style="list-style-type: none"> • Scope and support the implementation of ICT/AV equipment in <i>kuril dhagun</i>, including the Digital Welcome Wall

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<p>4. Advancing <i>The Edge</i> and the digital agenda</p>	<ul style="list-style-type: none"> • Harness digital technologies to transform and activate services, programs and collections • Support and promote inquiry, creativity and innovation through digital culture, focussing on sound, screen, sustainability, art, science, design, performance and new writing • Provide pathways into creative industries • Develop green initiatives with key private and public sector partners 	<ul style="list-style-type: none"> • Scope and support the ICT infrastructure requirements for new digital initiatives and platforms • Manage the National and State Libraries Australasia <i>Community Created Content</i> project <i>LibraryHack</i>
<p>5. Promoting reading, writing and ideas</p>	<ul style="list-style-type: none"> • Lead the development of <i>A State of Writing</i>, a collaborative partnership promoting reading, writing and ideas throughout Queensland • Initiate and support public discussion and debate • Encourage the development of Queensland writers • Build recognition of the State Library's key role promoting reading, writing and ideas 	<ul style="list-style-type: none"> • Support the development of <i>A State of Writing</i> website and online community
<p>6. Developing State Library as a leading centre for design knowledge in the Asia-Pacific</p>	<ul style="list-style-type: none"> • Establish the <i>Asia-Pacific Design Library</i> as the best publicly-accessible collection of design resources in Australia • Develop a digital portal for aggregating and syndicating design resources • Offer a rich program of design activity including exhibitions, events and designers-in-residence • Promote research and understanding of best practice in library design 	<ul style="list-style-type: none"> • Scope and support the ICT requirements for the <i>Design Library</i> and the online educational space
<p>7. Support the ongoing development of vibrant public libraries</p>	<ul style="list-style-type: none"> • Continue to implement <i>Expanding Horizons</i> in partnership with the Queensland Public Libraries Association and the Local Government Association of Queensland • Build recognition of the role of public libraries in learning and community engagement • Develop State Library's role in supporting the development of childhood and adult literacy statewide 	<ul style="list-style-type: none"> • Develop a portal to Queensland public library catalogues (including the Public and Indigenous Library Services catalogue) via <i>One Search</i> view

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<p>8. Growing our organisational capability and infrastructure</p>	<ul style="list-style-type: none"> • Strengthen resource management and corporate governance • Ensure our staff and volunteers possess the knowledge and skills required to deliver our strategic objectives • Enhance internal communications supporting staff understanding of strategic directions and facilitating organisational change • Develop systems and processes supporting evidenced based decisions • Increase self-generated revenue • Support fundraising by the Queensland Library Foundation • Promote the ongoing enhancement of major capital assets 	<ul style="list-style-type: none"> • Deliver <i>Emerging Media and new technologies</i> sessions for staff • Re-design the SLQ training room to meet client and staff requirements • Upgrade existing business applications to contemporary levels (<i>Windows 7/10 and MS Office 2010/Open Office</i>) • Explore appropriate use of open source business applications • Upgrade Web Services and Library Applications software (e.g. <i>Matrix, Voyager, Primo</i>) to latest stable version • Implement e-commerce (i.e. The Library Shop, online photograph, document delivery orders and Queensland Library Foundation donations) • Partner with State Library of Victoria and Ex Libris to test new library management system (URM)