

User Online Comments Policy

Policy Ref:	RD-CSC-1207-V01
Maintained By:	Client Services and Collections, Resource Discovery
Review Date	31 October, 2009

Authority

The Library Board of Queensland.

Purpose

The purpose of the Online Comments Policy (the Policy) is to ensure that contributions from all users are welcomed, appropriate and respect the needs and sensitivities of others.

Scope

This policy applies to the State Library of Queensland website including–

- Comments posted on State Library of Queensland blogs
- Tags, reviews and comments posted to State Library of Queensland catalogue records

Policy Statement

General principles

Comments are –

- open to all
- will be available online as posted
- will be moderated by State Library of Queensland staff.

Commentary, opinion and reaction to posts are welcome.

Comments should be relevant to the specific post or record to which they are attached.

Inappropriate comments

The State Library of Queensland reserves the right to remove comments if they have content that:

- is abusive
- is off-topic
- contains personal and/or cultural attacks or insults
- promotes hate of any kind
- is offensive in nature or contains offensive language
- is spam
- is potentially libellous
- contains plagiarised material
- contains commercial content
- is detrimental in any way

Breaches of policy

Contributors may be suspended or banned from making submissions where there have been repeated breaches of the conditions set out in this policy.

Filtering

All blog comments are filtered through spam filtering technology. The spam-filtering technology isn't perfect, and from time to time it flags legitimate emails (false positives). If you find that your comment isn't immediately displayed, it may have been erroneously flagged as spam. Comments, tags and reviews may not be made available immediately. Please email us to follow up on the status of your submission if it does not display after 24 hours.

State Library's rights

The State Library reserves the right to edit comments and re-use comments in publications (State Library website, documents etc) as required.

The State Library reserves the right to change, add or modify this comments policy at any time.

Document Control

Version	Approved By	Approval Date	Revisions
1.0	Voyager/ENCompass Steering Group	16 July 2008	