



Part 6

Future Outlook



Far left The Red Box, level 2 Left 'At home' in the new State Library

Planning framework

Since 2001, the State Library's strategic direction has been guided by the policy framework set out in *Smart Libraries Build Smart Communities: Future Directions of the State Library of Queensland (Future Directions)*, which articulated our vision for the ensuing years.

Given the attainment of the key objectives outlined in *Future Directions* and due to the new opportunities available with the building redevelopment, the strategic directions of the State Library have been reviewed and redeveloped over the past year. The new policy framework for 2007-08 and beyond is closely aligned to the key Queensland Government priorities of *promoting knowledge, creativity and innovation*, which are outlined in the Government's statewide policy agenda, *Smart Queensland: Smart State Strategy 2005-2015*. These key priorities will provide the basis for the State Library's new planning framework, *Enriching the lives of Queenslanders*, which will ensure that the State Library's activities are closely aligned to its overall vision and mission.

The State Library Strategic Plan 2007-11 identifies the organisation's desired outcomes, its strategic objectives and key performance measures for our clients, partners and stakeholders.

The desired outcomes for 2007-11 are:

- Learning for all;
- Queensland memory: today for tomorrow; and
- Community connections.

Underpinning these outcomes are strategies to promote the State Library as a vital component of the knowledge society, optimise operations and align our culture.

In progressing our desired outcomes during 2007-08, the State Library will:

- partner with public libraries to develop a *Learning and Literacy Strategy* to support the delivery of learning programs for children, young people and adults;
- work with Aboriginal and Torres Strait Islander Community Councils to develop two new IKCs in remote Queensland communities;
- lead the capture and preservation of Queensland's documentary and cultural heritage including increasing the documentation of Queensland's multicultural history;
- partner with Queensland's Aboriginal and Torres Strait Island communities to record Indigenous knowledge, culture and histories;
- lead the development of services and programs to improve access to and engagement with Queensland's rich history and diverse cultures;
- lead the development of a *Queensland Digital Content Strategy* to increase online access and the digital preservation of Queensland's documentary and cultural heritage;
- Reinvent reference collections, programs and information services to meet changing needs;
- maximise the opportunities presented by the new building and cultural precinct, including partnering with cultural institutions to implement joint programming;
- build strategic partnerships to foster informed and connected communities, including implementing the *Expanding Horizons* vision statement and providing training for public library staff in community development; and
- encourage public debate by delivering discussions, talks and debates on challenging, complex and topical issues.

Strategy Map

The Strategy Map provides a snapshot of our strategies and shows how these are targeted towards delivering the desired outcomes to our clients, partners and stakeholders.

Vision
Enriching the lives of Queenslanders

Mission
Creatively linking Queenslanders to information, knowledge and each other

Desired outcomes:

Learning for all	Queensland memory: today for tomorrow	Community connections
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Strategic objectives:

Reinvent collections, programs and services to meet changing needs	Lead the capture and preservation of Queensland's cultural and documentary heritage	Build strategic partnerships to foster informed and connected communities
Partner with public libraries to facilitate learning and the development of multiple literacies	Lead the development of services and programs to improve access to Queensland memory	Engage new audiences by maximising opportunities presented by the new building and cultural precinct
Develop and extend IKCs to facilitate increased learning opportunities	Partner with Queensland's Aboriginal and Torres Strait Islander communities to record Indigenous knowledge, culture and histories	Promote equity and intellectual freedom through our programs and services
Inspire active and creative learning programs for children and young people	Lead the development of a Queensland Digital Content Strategy	Lead the implementation of the Queensland People's Network initiative to increase participation in the knowledge society

Promote the State Library as a vital component of the knowledge society

Optimising operations and aligning our culture

- Align our skills with our strategy
- Align ICT resources to organisational objectives
- Strategically align resource allocation
- Build a client-focused culture
- Grow and diversify our funding

Values
Respect for people and knowledge
Commitment to lifelong learning for all
Integrity and efficiency of service

Key performance measures:

Learning for all	Queensland memory: today for tomorrow	Community connections
Usage of collections	Items in Heritage Collections	Number of active partnerships
Participation by public libraries in State Library programs	Number of items digitised	Number of onsite visits
% of Indigenous councils with a library service (IKCs)	Community members trained in the documentation of Indigenous knowledge	Participation in public programs
Participation by children and young people in programs	Progress against Digital Content Strategy	Number of page requests to the website