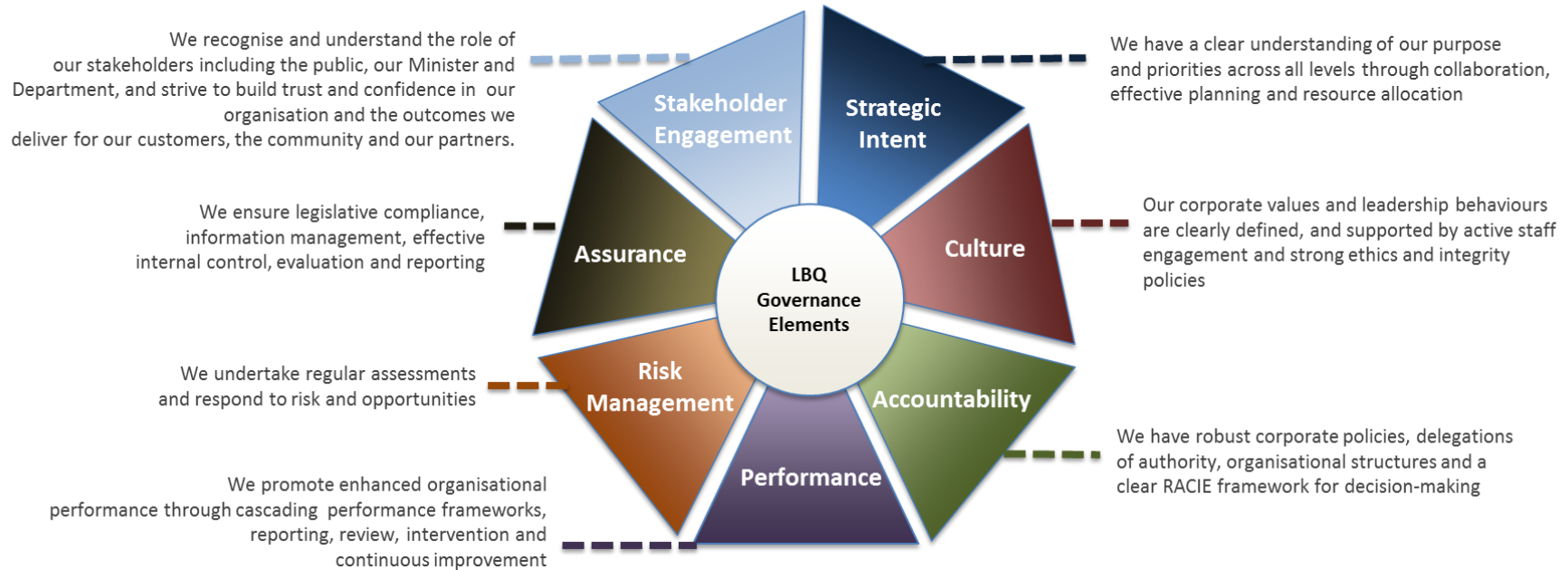


LBQ Governance Framework

A governance framework for the Library Board of Queensland – endorsed, supported and actively applied at all levels of the organisation, from Board, through management to all LBQ staff.



Good governance =

Compliance

- Fulfil obligations and legislative requirements in the best interests of our customers
- Clear procedures, roles and responsibilities to ensure confidence in our decisions and actions
- Act impartially and ethically to meet stakeholder expectations of integrity, transparency and openness



Performance

- Cost-effective delivery on mission relating to collections and engagement
- Improve performance by effective use of resources and information
- Increase value using a cycle of continuous improvement