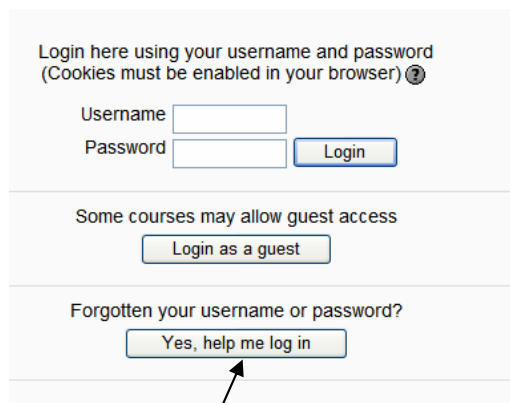


## Forgotten your Username or password?



Login here using your username and password  
(Cookies must be enabled in your browser) ?

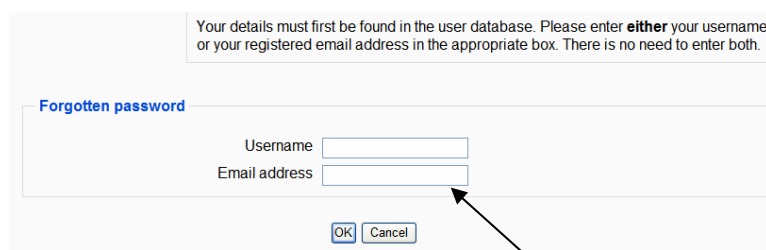
Username

Password

Some courses may allow guest access

Forgotten your username or password?

Click on this link



Your details must first be found in the user database. Please enter **either** your username or your registered email address in the appropriate box. There is no need to enter both.

Forgotten password

Username

Email address

**It is best to enter your email address here as you may get your Username wrong, so leave that blank.**

- You will then receive an email asking you to click on the link to confirm you are the person asking for a password change. Click on the link, it will take you to the login page. This means your email is confirmed and you will be sent another email with a new password.
- Return to your email and note down the username and password. Click on the link in the 2<sup>nd</sup> email to go to the page where you can change your password.
- Enter the password they have given you in the first box
- Enter a password **you choose** in the second box (write it down somewhere so you won't forget)
- Enter the **same password** again in the third box.
- Click Submit and you will be taken to your profile page. You are now logged in and can use your chosen password to log in each time. Click on Home in the top left corner to get back to the program's homepage.