



Reference Services

The State Library of Queensland's collections consist of books, newspapers, maps, audiovisual material, music, works of art, photographs, and online databases, and cover every field of human interest.

What does it include?

To help you make the most of these collections, experienced State Library staff provide a variety of reference services, including:

- Advice on selecting and using appropriate materials for your specific needs. Whether it is science, family history, art or photography, professional staff can help you find what you're looking for.
- Assistance with searching catalogues. Reference staff can show you how to locate resources at the State Library or other libraries.
- Advice on choosing and searching the right databases for your needs.
- Referral to various areas within the State Library and appropriate external organisations.
- Training and information programs online and onsite. Learn how the State Library works and how to find what you need.
- Targeted tours for groups. Learn about some of the State Library's special treasures.
- An enquiry service for harder-to-find answers. Professional staff can spend up to two hours per enquiry (with a maximum of 12 hours research per calendar year for individual clients).

How do I access these services?

- On site at information desks throughout the State Library building, South Bank, Brisbane.
- Use our online form at www.slq.qld.gov.au/enquiry
- Phone us on 07 3840 7810 to talk to information professionals between 9am and 5pm weekdays. Call 07 3840 7880 for enquiries relating to Queensland, maps, or to the Australian Library of Art.
- Write to us at State Library of Queensland, PO Box 3488, South Brisbane, Qld 4101

What training programs and information sessions are available?

A variety of programs are offered at the State Library. Programs include:

- Library skills classes to help you use the State Library's resources and to learn about the collections. Free, groups up to 30. Bookings required two weeks in advance, phone 07 3840 7810.
- Topic specific sessions which hone your skills in particular areas, such as family history, music, internet, legal information and more.
- White gloves talks which showcase the State Library's rare and valuable collections.
- John Oxley Library tours for those interested in Queensland's history.

Details can be found at www.slq.qld.gov.au/whats-on

Need further information?

State Library of Queensland, Cultural Centre, Stanley Place, South Bank

Reference Services: 07 3840 7810

John Oxley Library: 07 3840 7880

www.slq.qld.gov.au/enquiry

Visit www.slq.qld.gov.au/find/infoguides to access all Info Guides